



**WARRANTY CUSTOMER INFORMATION**

RG# / CM#

Contact :

Date :

Customer Type:

Purchased From:

Phone:

Fax:

E-Mail:

Photo Sent: Yes/No

Item(s) Returning:                      Bag(s) \_\_\_\_\_      MC.1 \_\_\_\_\_      SV-8C \_\_\_\_\_

Reason for Warranty: (circle)

**Bags:**    LEAKING                      CRACKING                      DELAMINATION                      BUBBLES

Series: \_\_\_\_\_

**MC.1/MC.2 Controller:**    Description \_\_\_\_\_

Serial # \_\_\_\_\_

**SV-8C:**    LEAKING      STUCK OPEN      STUCK CLOSED      OTHER \_\_\_\_\_

Serial # \_\_\_\_\_

**Replacement Process:**

1. Charge & Ship, Credit upon return
2. Return first, replace at N/C
3. Ship first at No Charge
4. Return Service Tag? Yes/No



## NON-WARRANTY SERVICE REPAIRS

Part #	Desc.	Price
svc-clean	SV-8C Cleaning & Inspection Service	\$25.00
svc-labor	Repair Labor Flat Rate	\$30.00

### Replacement Parts for SV-8C Manifold

repl-sv-cap	Cap w/LED plate (ver.2 only)	\$25.50
repl-sv-base	Mounting Base Plate	\$8.50
repl-sv-coilpk	Complete Coil Pack Board w/Harness	\$59.50
sgl-sv-coil	Single Coil	\$10.50
repl-oper	Operator & Plunger set (8)	\$61.50
sgl-oper	Single Operator & Plunger	\$8.50
repl-sv-harness	Valve wire harness	\$12.50
repl-sv-coilhdw	Coil Pack Hardware (hex nuts & fiber washer)	\$5.50
repl-sv-block	Replacement Block w/PTC Fittings	\$64.50

### Replacement Parts for MC.1 Manual Controller

MC.1-HH	Hand Held Controller	\$40.00
MC.1-RE	MC.1 Receiver	\$60.00

All in house Non-warranty repairs will be subject to \$30.00 Cleaning & Inspection. Non-warranty repairs will carry a 6 month warranty towards parts and labor. Parts purchased for repairs not installed by Slam Specialties are sold as is with NO manufacture warranty. If repairs and services are declined by the customer, your product will be reassembled; Cleaning & Inspection service fee will apply along with the charge for return shipping. Customer will be responsible for shipping to and from Slam Specialties. RGA number must be marked on the package for internal tracking of product. All Non-warranty services and return shipping must be paid in full before repairs are completed. Slam Specialties is not responsible for lost or damaged product during the shipping process. Evidence of product disassembly will be subject to warranty VOID, and customer will be contacted!